

October 30, 2015

Dear Water Utility Customer:

As part of the City of Auburn's ongoing commitment to maintaining the delivery of high quality water service to its citizens through cost-effective and innovative systems, contractors working for the City of Auburn will soon start installing new water meters for residential and commercial customers throughout the City. Once installed, these meters will be able to collect detailed water usage information allowing for better leak detection and improved customer service. These meters are projected to save ratepayers an estimated \$5 million over 20 years.

The installation of the water meters will start November of 2015. We anticipate that installation will be complete in 2017. There will be no impact to the safety or quality of the City's water system.

Postcards will be sent to the property two weeks prior to installation to remind you of the installation. Door hangers will be left at the main entrance of the property informing residents or businesses of the installation effort.

If you have any questions, please visit us on the Web at www.auburnwa.gov/WaterMeter. If you have any additional questions, you may contact City of Auburn Utility Billing at 253-931-3038.

Sincerely,



Kevin Snyder, ACIP
Director of Community Development & Public Works Department

SF/as